
POLICY STATEMENT

Scabro Innovations B.V. specialises in advanced prototyping, tooling and serial production of light and aesthetic high-value composite parts. By combining craftsmanship, in-depth composite expertise, flexibility and innovation, we meet the rapidly changing demands of the emerging UAV market.

Mission

Scabro Innovations B.V. produces advanced prototyping, tooling and serial production of light, aesthetic high-value composite parts.

Vision

Scabro Innovations B.V. will be a top three player within the EU market in 2030, in the field of prototyping, tooling and serial production of lightweight, aesthetic and high-value composite parts.

Core principles

Both Scabro B.V. and Scabro Innovations B.V. maintain clearly defined quality requirements to ensure the delivery of professional, reliable and performance-driven products and materials. The core principles include:

- **Innovation:** We continuously seek new insights and possibilities to improve both our organisation and our products.
- **Loyalty:** As an organisation, we stand by our employees and clients, and are committed to building stable, long-term partnerships.
- **Personalized approach:** We produce and deliver products and materials that are tailored to the specific needs, preferences and capabilities of each client.
- **Professional conduct:** We treat our clients and employees with respect and integrity, regardless of their role or background.
- **Timely and clear communication:** We communicate facts accurately and openly and do not conceal challenges, ensuring our clients have full insight into the current situation.

Continuous improvement

At Scabro B.V. and Scabro Innovations B.V., quality is one of our biggest priorities. To support this, we continuously improve, secure and optimize our business operations. To ensure a structured and efficient method, we have set up a management system that meets the ISO 9001 standards.

Our quality statement defines general objectives concerning quality. As previously stated, continuous improvement is one of the core tenets of our company. We achieve this through:

- Developing an organization-wide policy
- Communicating the policy throughout the organization
- Fostering a quality-orientated culture among employees
- Motivate employees to actively participate in improvement initiatives
- Facilitate training and education for employees
- Holding regular meetings with clients to review product and service requirements
- Continuously improving customer satisfaction
- Complying with applicable laws and regulations
- Maintain a quality management system in accordance with the ISO 9001:2015 norm.

Improvements to our internal processes are identified through risk management, internal project evaluations, customer satisfaction analyses and internal audits. By analysing the information and implementing appropriate actions, we ensure continuous improvement in accordance with the Plan-Do- Check-Act cycle (PDCA-cycle).

To implement the above objectives and further develop our quality management system, we have defined the following goals for 2026:

- By the end of Q1, the improvement register will be established and implemented across the organization.
- By the end of Q1, the quality management system will be fully implemented and integrated within the organization.
- By the end of Q3, customer feedback will be collected, assessed, and documented, and up to three identified systematic improvements, representing no more than 50% of these opportunities, will be implemented where applicable. All remaining feedback will be retained in the feedback register and reviewed during subsequent evaluation cycles.
- By the end of Q3, an ERP system will be implemented and have fully digitalized documentation across the core processes.

The effectiveness of these objectives will be evaluated annually during the management review. Based on the results, the quality policy will be reviewed and updated for the following year.

Scope

The scope of our management system is stated as:
Scabro Innovations B.V. designs, develops, produces and sells composite products.

